



T92, Seletar West Farmway 1, Singapore 790000  
Tel: +65 64820084 Fax: +65 64817743  
Email : [Mitchville@pacific.net.sg](mailto:Mitchville@pacific.net.sg)  
Web : [www.mitchville.com.sg](http://www.mitchville.com.sg)

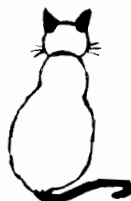
## **REQUIREMENTS FOR DOG/S TRAVELLING TO SINGAPORE.**

**Dog/s** to Singapore must have:

1. Original Health certificate in English dated within seven(7) days prior to departure and must be valid at the port of entry.
2. Original records of Vaccinations against **Canine distemper, Canine Hepatitis, Canine Parvoviral.**
  - For dog/s under sixteen(16) weeks of age, the above vaccinations must be given twice at four(4) weeks apart and the 2<sup>nd</sup> vaccinations must be given at least two weeks.
  - For dog/s above sixteen(16) weeks of age, the above vaccinations must be given at least two weeks but within a year prior to export.
3. ISO microchip
4. Accompanying original Health certificate must bear certification to the effect that the pet/s has been treated with approved parasiticides (**state active ingredients**) effective against :
  - (i) tick and flea at least two(2) days but within ten(10) days prior to export and
  - (ii) internal parasites (nematodes and cestodes) within four(4) days of export.
5. Export permit from the country of export. (This is waived if the veterinary health certificate is issued or endorsed by a government or government-appointed veterinarian of the country of export).
6. Pet/s from Scheduled Countries (Australia, New Zealand, United Kingdom (Great Britain & Northern Ireland) and Republic of Ireland) must have at least six-months residency in the country of import.

### **Important notes:**

- Pet/s direct from countries other than Australia, New Zealand or United Kingdom must be quarantined in Singapore for 30 days. Would advise dog/s to be given Bordetella vaccination prior to entering Singapore as a precaution against Kennel Cough.
- Failure to have the required internal or external treatments or lack of some vaccinations will cause delay in entering quarantine and also additional cost.
- Should the pet/s require quarantine at the official Quarantine Station, choice of accomodation (basic or air-conditioned) is on first come first served basis and fee will be charged accordingly.
- Clearance of pet/s is not available on Sundays, Public Holidays or after-hours on Weekday as the Airport inspection office for Live animals is closed.



**GLOBY PET RELOCATION**

## DOCUMENTS REQUIRED FOR CUSTOMS CLEARANCE

### Shanghai, China

- 1) Owner's Passport Copy (one pet per passport)
- 2) Owner's Air Ticket Copy
- 3) Original Health Certificate of the Pet (7 days before departure)
- 4) Original Rabies Vaccination Record (more than 30 days within a year)
- 5) Microchip Implant

### Singapore

- 1) Vaccination Record including Feline Calicivirus, feline Viral Rhinotracheitis, Chlamydia Psittaci, Feline Panleukopenia & Enteritis (more than 14 days with in a year)
- 2) Deworming –nematodes & cestodes – state ingredient & Date of treatment – certified by vet (within 4 days of departure)
- 3) Deticking / Defleaing - state ingredient & Date of treatment – certified by vet (within 2 – 10 days of departure)
- 4) ISO Microchip
- 5) Health certificate (only valid for 7 days & issued or endorsed by competent authority).

t: 86 21 6441-2138, 6441-2139 Website: [www.globypetrel.com](http://www.globypetrel.com)  
• Shanghai • Beijing • Dalian • Guangzhou • Chengdu



Hi Eric,

With effect from 17<sup>th</sup> June 2007, the local vet authorities instituted a new quarantine space booking procedure. Booking of quarantine space has to be done **2 months ahead**. Quarantine space will be allocated approximately **1 month ahead** of arrival. When allocated quarantine space, we must respond with **3 days**, inertia will result in the space automatically allocated to the next pet owner in the 'wait-list'.

Like previous years, Singapore only quarantine station is swarmed. To ensure that the pet owners secure quarantine space on the date of arrival that they want, they have to sign the following attachments & return to us via scanned copies or Fax: +(65) 6353 2894. This is to get into the 'Wait-List' as soon as possible:

- Letter of Authorization (LOA):
  - Indicate the pets' Date of Arrival;
  - No Weekends arrival – Port Vet closed;
- Importation Quotation with:
  - Credit Card Authorization (*Waived if billing your organization*);
  - Cancellation Fee:
    - When application is submitted but Import Permit not yet issued - S\$ 300.00 for 1 - 3 pets (*Waived if billing is through your organization*);
    - When Import Permit is issued – S\$ 350.00 for 1 – 3 pets (*only S\$100 if billing is through your organization*);
- Terms & Contract;

On confirmation, we will forward our Importation instructions with chronological requirements.

As our Preferred Strategic Partner, for service-quality value-add, AWESome © will extend the following service to your organization, which is not extended to regular clients:

#### **Quarantine Orientation**

- When the pet owners arrived in SIN themselves, for the 1<sup>st</sup> visit, we will pick them up from their hotel/service apartment (limited to 2 pax) & send them back (2 way trip) to the Sembawang Animal Quarantine Station (SAQS) to visit their pet/s (*for the 1<sup>st</sup> visit only*);
- We will provide them with information, map, local transportation & directional details as to how they can make their way to SAQS for further visits.
- Tour of the SAQS facilities;
- Introduction to SAQS staff, so that they can approach them for special requests/instructions on their pet/s;

#### **IMPORTANT NOTE:**

*No importation action will be initiated when returned documents are incomplete;*

*Import Permit will be issued only when quarantine space/s is allocated.*

*Validity of Import Permit is 30 days prior to pe/st arrival;*

*It is MANDATORY to meet ALL entry requirements. Pet arrival with Non-Compliance to Entry Requirement may result in repatriation, delays, extended quarantine, incurrence of additional costs &/or any remedial actions required by local veterinary authorities.*

Best Regards,

Bernard Liew  
MSc (NUI)  
Principal Consultant  
ANIMAL WORLD EXPRESS pte ltd  
Tel: (65) 6259 2229 Fax: (65) 6353 2894  
General e-mail: [awesome@awexp.com](mailto:awesome@awexp.com)  
AWE Synergistic Operations Management Excellence ©  
AWESome Total Pet Relo Solutions ©

2007-6-26

|                          |  |
|--------------------------|--|
| <b>Name:</b>             |  |
| <b>Overseas Address:</b> |  |
| <b>City:</b>             |  |
| <b>Country:</b>          |  |

|              |
|--------------|
| <b>Date:</b> |
|--------------|

Animal, Meat & Seafood Regulatory Branch  
 Agri-Food & Veterinary Authority Of Singapore  
 &  
 All Relevant Agencies & Authorities

Dear Sir/Ma'am:

**Re: LETTER OF AUTHORIZATION & INDEMNITY FOR IMPORTATION**

This letter serves to inform and authorize ANIMAL WORLD EXPRESS PTE LTD to handle the clearance and documentation necessary for the importation of our family pet/s.

| Breed | Sex | Age | Color | Petname | Microchip No |
|-------|-----|-----|-------|---------|--------------|
|       |     |     |       |         |              |
|       |     |     |       |         |              |
|       |     |     |       |         |              |

|   |                          |  |  |
|---|--------------------------|--|--|
| <b>Requested DATE of Arrival of Pet/s:</b>  |                          | <i>* Avoid Weekends</i>  |  |
| <b>Requested NUMBER of Kennel:</b>          |                          | <i>* Sharing permitted if pets do not fight &amp; on owner's request</i> |  |
| <b>Requested NUMBER of Cattery:</b>         |                          |  |  |
| <b>Requested TYPE of Kennel for Dog/s:</b>  | <i>Standard with Fan</i> | <i>Air-Conditioned</i>   | <i>* State Preference by deleting inapplicable</i> |
| <b>Requested TYPE of Cattery for Cat/s:</b> | <i>Standard with Fan</i> | <i>Air-Conditioned</i>   |  |

We hereby empowers ANIMAL WORLD EXPRESS to sign any relevant forms &/or enter into agreement/s with the relevant authorities &/or company for this purpose agreeing to indemnifying them against any or such liabilities.

Seeking your assistance and cooperation in this matter. Thank you.

Sincerely,

\_\_\_\_\_  
**Signature**  
**Name of Owner:**  
**Passport No:**  
**Date:**



# ANIMAL WORLD EXPRESS PTE LTD

160 Lor 1 Toa Payoh #01-1580 Singapore 310160

Tel: 6259 2229 Fax: 6353 2894

e-mail: awesome@awexp.com

[www.awexp.com](http://www.awexp.com)

## PET RELOCATION CONDITION OF CONTRACT

Quotation is based on information given by client &/or their representative, herein with referred to as 'owner'. computed at current rate/tariff and disbursement which is subjected to change without notice. Any increase is to be borne by the owner. Initiation of relocation will commence after payment is made in full. Estimate/Quotation is valid for 30 days.

All additional charge is to be remitted 14 days prior to pet or owner departure from origin, whosoever is earlier. Whereas bona fide attention and handling is exercised and rendered to pet under our charge, it is accepted by ANIMAL WORLD EXPRESS, herein with referred to as, AWE, on condition that our organization &/or its appointed representative/s, agent/s & vendor/s shall not be liable for loss, injury, damage, accident, sickness, emotional distress, mortality or any adversity due to cause, natural, accidental or circumstance beyond our control.

AWE is not liable for airline or third party negligence, delay, cancellation, off-loading, incorrect routing or loss of documents. Owner authorizes & accepts any additional handling charges, disbursements, decisions & actions taken by AWE towards the successful relocation &/or resolution of such or any situation in the interest of maintaining the pet/s safety, welfare & comfort in bonam partem.

AWE is authorized to seek veterinary treatment as deem fit whilst pet is under our charge. Such disbursement shall be at owner's cost and must be remitted in full, prior to the pet/s delivery to owner. In the event of non-delivery, AWE reserves the rights to take remedial actions, as we deem fit.

All matters shall be treated as confidential. Breach of confidentiality, whether expressly or impliedly conveyed to any third parties is proscribed prior to official investigation and finding. AWE shall institute legal action, including but not limited to applying for injunction and/or seeking damages.

ALL ADDITIONAL PAYMENTS MUST BE REMITTED in pleno (14 days prior to pet or client departure, whichever is earlier). BY CASH, CREDIT CARD (subjected to credit/charge card company's' surcharges), DIRECT DEPOSIT (subjected to bank commission, surcharges, etc.) or cheque made payable to **ANIMAL WORLD EXPRESS PTE LTD**. If a company is responsible for settling the charges, our quotation must be signed bearing company stamp and returned along with the necessary remittances before the relocation process will be initiated. In the event where the appointed company refute payment, the owner shall remit payment, without demand immediately.

|                            |  |           |           |                    |  |         |  |  |  |
|----------------------------|--|-----------|-----------|--------------------|--|---------|--|--|--|
| Address: (@ Origin)        |  |           |           |                    |  |         |  |  |  |
| Breed                      |  | Sex       | Age       | Color              |  | Petname |  |  |  |
|                            |  |           |           |                    |  |         |  |  |  |
|                            |  |           |           |                    |  |         |  |  |  |
|                            |  |           |           |                    |  |         |  |  |  |
| Imported From:             |  | City      |           | State              |  | Country |  |  |  |
| Date of Arrival :          |  | Date      | Month     | 2007               |  |         |  |  |  |
| Mode of Transportation:    |  | Air Cargo | E/Baggage | Relocation Option: |  | To      |  |  |  |
| <b>For Air Cargo Only:</b> |  |           |           |                    |  |         |  |  |  |
| Origin City Contact:       |  |           |           |                    |  |         |  |  |  |
| Origin Address:            |  |           |           |                    |  |         |  |  |  |
| Origin Contact:            |  |           |           |                    |  |         |  |  |  |
| Singapore Contact:         |  |           |           |                    |  |         |  |  |  |
| Singapore Address:         |  |           |           |                    |  |         |  |  |  |
| Singapore Tel/Fax/HP;      |  |           |           |                    |  |         |  |  |  |
| Delivery Address:          |  |           |           |                    |  |         |  |  |  |
| Delivery Contact:          |  |           |           |                    |  |         |  |  |  |

**I have read, understood and accepts the aforesaid conditions.**

Name:

Date:

2007

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